

THE SOCIETY FOR THE PREVENTION OF CRUELTY TO ANIMALS OF NAMIBIA

Welfare Organization 6 (WO6)

# ANNUAL REPORT OF ACTIVITIES

FISCAL YEAR 2021





## CHAIRPERSON'S LETTER

#### Dear Friend,

The COVID-19 pandemic is here to stay (for the foreseeable future, in any case) but so too is our commitment to the care and welfare of the animals residing at the shelter, as well as those in our community. "Learning to live with COVID" is a motto we have all had to adopt, and that in itself has brought about some monumental challenges over the past twelve months. Nonetheless, we have remained focused on the task at hand, ensuring that the animals have not been forgotten despite the many and varied hardships that people have faced as a direct result of the global pandemic.

Our goals at SPCA are many and varied, and in trying times, it is important to reflect on these, so as to boost morale and focus our energy and attention in continuing to work for the greater good of our animals. We strive to prevent animal cruelty and neglect. We aim to reduce the number of surrendered and stray animals in Namibia. We want to apply best possible practices to achieve optimal welfare for shelter residents, including shortening time spent in shelters, reducing shelter-related health and behavioural issues, and increasing numbers of animals adopted out into loving and caring homes.

Due to COVID-19 restrictions, we were neither able to have school groups visit the shelter nor go out to schools for educational talks. Despite this obstacle, our humane education outreach program was boosted this year by the development and production of booklets outlining the basic care and needs of both domestic and working animals.

Outside our headquarters in Windhoek, we must also acknowledge and applaud the work carried out on a national level by our branches. They have carried out their duties with diligence, despite significant disruption and ongoing uncertainty, to positively impact the lives of animals in need in their local communities.

Despite regional lockdowns at various times, management staff from headquarters were able to conduct visits to our branches in Luderitz and Keetmanshoop. Unfortunately, other branch visits were postponed until the new fiscal year. Our quarterly online branch meetings have enabled all the branch representatives to keep abreast of SPCA-related current affairs and developments and provided opportunity to communicate relevant concerns and issues, as well as share success stories, despite the hundreds of kilometers between us all. Technology is indeed a wonderful thing!

We hosted a 2-day online workshop last November, a new initiative from SPCA Namibia, with live video presentations from both local and international guest speakers. The workshop covered topics ranging from animal adoption procedures to social media strategies and animal



cruelty cases. Attendees included SPCA branch representatives, managers, adoption and administration staff. We had such positive feedback from this event, that there is a second online workshop being planned which is scheduled to be held in February next year.

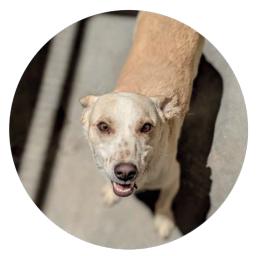
Behind the scenes, we have been working on a major project – the revision and update of the current Constitution (amended in 1967). Once approved by the Ministry of Health and Social Services, it will be tabled to our members at the next AGM. On a much more public front, we were actively involved in providing a position statement against the Live Animal Export from South Africa to the Middle East via Namibia as proposed by TradePort Namibia. This is an extremely complex and controversial issue. Supported by extensive research, as well as through direct consultation and discussion with other international animal welfare organisations, we strongly oppose this trade.

As a charity organization, it has been imperative to manage costs effectively and grow reliable revenue streams. The economic downturn, as a direct result of the pandemic, has meant that funding from private donors and corporate sponsors has been much more difficult to obtain. Submission of proposals for grant funding has never been more important. One of the year's highlights was the approval and funding of our Working Animal Welfare Project.

We are truly grateful for the financial support of donors, trusts and corporate sponsors that have helped us throughout this difficult year. Thank you to the staff, volunteers, branch committees, and my fellow committee members for your dedication, expertise and passion for animal welfare. It is paramount to our success. Our headquarters is captained by Ms Hanna Rhodin (National Director) and Ms Sylvia Breitenstein (Director of Operations), both of whom provide unwavering commitment and governance, not to mention a wealth of knowledge and experience, which enables the society as a whole to carry out its work. I know I speak on behalf of all staff, volunteers and our members, in saying thank you – we salute you.

"The greatness of a nation and its moral progress can be judged by the way its animals are treated" – Mahatma Gandhi

Dr. Annie Marggraff / Chairperson of SPCA Namibia-Windhoek





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## ABBREVIATIONS

AFS	Annual Financial Statement
ARA	Annual Report of Activities
FY	Fiscal Year
MOHSS	Ministry of Health and Social Services
MOU	Memorandum Of Understanding
RTO	Return To Owner
SPCA	The Society for the Prevention of Cruelty to Animals
TNR	Trap-Neuter-Return
TVT	Canine Transmissible Venereal Tumor
UNAM	University of Namibia
WO	Welfare Organization





## About Us

The Society for the Prevention of Cruelty to Animals (SPCA) Namibia was founded in 1949 with its headquarters in Windhoek. The SPCA Windhoek is the shelter operations of SPCA Namibia. There are an additional seven branches throughout Namibia, of various size and scope, located in Grootfontein, Keetmanshoop, Luderitz, Oshana, Otjiwarongo, Tsumeb, and Walvis Bay. We are a registered Welfare Organization (WO6), here to protect and prevent cruelty to animals, and to promote animal welfare in Namibia. Our organization aids animals in need through education, action, and provision of care.

The SPCA plays a pivotal role in rescuing and assisting animals that are neglected, abandoned, and abused all over Namibia, and together make up the largest animal welfare organization in the country, mostly working with domestic animals. We provide a safe haven for animals that have nowhere else to go, and medical care and behavioral rehabilitation for animals in need. Our team is passionate about finding loving homes for the pets in our care. Wild animals are transferred to wildlife rescue, rehabilitation, and release centers, and large animals are cared for through a dedicated foster network. The SPCA's numerous shelters and foster caregiver networks can house anywhere from just about 20 to over 400 animals at any given time. We are primarily funded by donations from generous private individuals and corporate businesses.





## Vision, Mission, and Values

Our vision is to end animal cruelty in Namibia and, through our actions and education, engender respect and compassion for all animals.

Our mission is to prevent cruelty, alleviate suffering, and promote the welfare of all animals.

In our day-to-day work with animals and clients, the SPCA team are guided by our values:

- Compassion
- Perseverance
- Respect
- Honesty
- Trust
- Loyalty

## MANAGEMENT COMMITTEE

The Management Committee consists of a committed and professional team with

experience and expertise in the following areas: veterinary medicine, accounting, corporate business and governance, administration, education, dog training, wildlife, and development.

- Chairperson: Dr. Annie Marggraff
- Vice-Chairperson: Linda Dodds
- Treasurer: Janine Pretorius
- Secretary: Laura Alvarey
- General Committee Members:
  - Anni Roth
  - Charlotte Veldsman
  - Jo Tagg
  - Saskia den-Adel Sheehama

## BRANCHES AND THEIR

### Representatives

The SPCA Branch Representatives are a group of committed individuals passionate about animal welfare. Each branch elects one representative to report to and communicate and collaborate with headquarters. Behind each branch



representative is a supportive branch committee lending its services, without whose dedication none of this would be possible:

- Alta Scott, Grootfontein Branch
- Angelique Dunn, Keetmanshoop
  Branch
- Fabienne Looser, Luderitz Branch (has a Branch Committee)
- Sarde Amadhila, Oshana Branch (has a Branch Committee)
- Willmarie Van Jarsveld, Otjiwarongo Branch (has a Branch Committee)
- Michelle Swarts, Tsumeb Branch
- Gavin Brasler, Walvis Bay Branch (has a Branch Committee)

## STAFF AND SENIOR

## MANAGEMENT

Across the nation, the SPCA employs 31 people. Some of our teams have as many as 15 employees and some of us have very few or no paid employees at all; relying entirely on branch representatives and volunteers. Everyone plays an important part to the organization, for without their efforts none of this would be possible.

The senior management team, based at headquarters, collectively has over 40 years of animal welfare and animal sheltering expertise and over 55 years of animal care experience.

• Hanna Rhodin, National Director

 Sylvia Breitenstein, Director of Operations

## FISCAL YEAR

The Fiscal Year 2021 (FY21) represented in this report runs from 1st of July 2020 through 30th of June 2021.

## CONTACT DETAILS

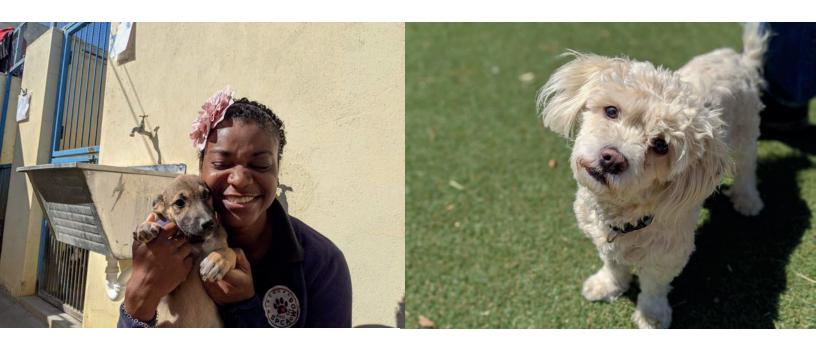
Address:	145 Robert Mugabe Avenue,
	Windhoek, Namibia
P.O. Box:	1495, Windhoek, Namibia
Phone:	061 238 654
Email:	info@spcanamibia.org.na
Website:	www.spcawindhoek.org.na

## BANK DETAILS

Account Name:	SPCA Namibia
Bank:	First National Bank
Branch:	Old Power Station
Code:	281174
Туре:	Current Account
Account Number:	62263228259







# ANNUAL ACTIVITIES

It has been another busy year for all of the SPCAs. Each SPCA provides the best care possible with its available resources. The structure, facilities, capacity, and financial and human resources of an SPCA influence its ability to support and be a refuge for the animals in our communities.

Currently, as at the end of the fiscal year, the SPCA has seven official branches across the country:

- SPCA Grootfontein
- SPCA Keetmanshoop
- SPCA Luderitz
- SPCA Oshana
- SPCA Otjiwarongo
- SPCA Tsumeb
- SPCA Walvis Bay

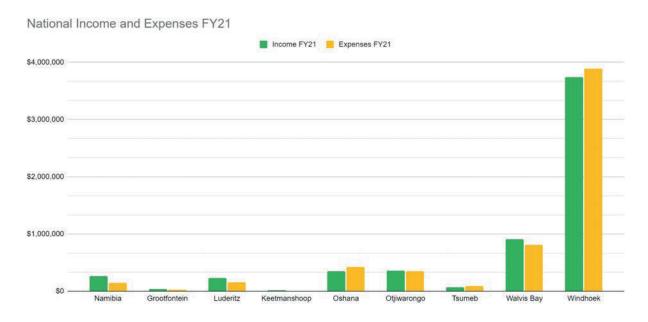
The SPCA Windhoek, with its animal shelter, is the operational part of SPCA Namibia headquarters.

The year has been filled with not only rescuing and assisting animals in need, but all things relevant to running an organization and to continuing its improvement and growth. We keep busy taking care of the animals, educating members of our community, finding loving homes for our re-homable animals, securing veterinary care for both ordinary and extraordinary procedures, engaging volunteers and members, fundraising, building, renovations and much more.

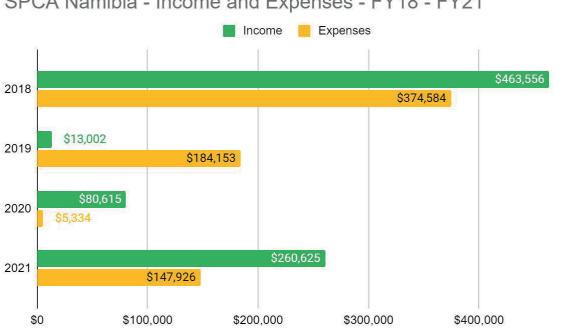
## FINANCIAL REPORT

Across our SPCAs in FY21 our total income came to N\$5,965,758 and our expenses amounted to a total of N\$5,886,547. For SPCA Namibia, grants, donations and





Graph 1. Total FY21 Income and Expenses for the National SPCA's.



## SPCA Namibia - Income and Expenses - FY18 - FY21

Graph 2. Total Income and Expenses for SPCA Namibia FY18 through FY21.



bequests received during the financial year ending 30 June 2021 amounted to N\$260,625. Even though many noted it was a difficult financial year, Namibia, Grootfontein, Luderitz, Keetmanshoop, Otjiwarongo and Walvis Bay ended the year with profit, whilst Oshana, Tsumeb, and Windhoek suffered a loss.

### Notable Income

Donations were the biggest source of income for most branches. Otjiwarongo and Walvis Bay did well with adoptions and boarding fees.

In Windhoek, the team recorded a decrease in donations, events/campaigns and grants. Whilst the team put in a lot of effort to secure the annual municipal grant, it was not received before financial year end. Events and merchandise income have decreased due to lockdowns, COVID-19 restrictions, and social responsibility during the pandemic.

### Notable Expenses

The branches spend most of their funds on pet food, salaries/wages, and veterinary expenses (treatment and medicine). Most teams had to spend considerable amounts of money on building repairs and maintenance, and motor vehicle expenses (repairs and fuel). In Windhoek, repairs and maintenance to the property are and will always be a constant expense. Vehicle expenses will continue to rise due to fuel prices and the high monthly mileage. The vehicles are also older and more often in need of mechanical attention.

The SPCA Windhoek team has seen a decrease in adoptions this financial year due to COVID-19 and the restraint it put on people's salaries and work situations, and thus a decrease in incoming adoption fees. Medicines, veterinary services and pet food expenses have decreased because we now have our own SPCA clinic and vet, Dr. Sulet Gous, and because we now purchase some of our food directly from Lakato in South Africa. We also recorded a minimal decrease in salaries due to rearrangement of management time and funding support from SPCA Namibia toward executive management.

Whilst Windhoek's income has decreased, so have our expenses, thanks to sound cost management during these trying times.

Please note that all funds displayed in tables and graphs are Namibian Dollars.

### Notes on the Audit

The financial statements are at this stage correct, but the auditor might still make some minor changes. For the first year, the Branch Financials are included in the SPCA Namibia and SPCA Windhoek Annual Financial Statement (AFS). They will be included as a summary report, but not qualified or audited by our auditors.



## SPCA Namibia and Branches Summarized Income statement FY21

		Groot-	Keetmans-			Otjiwar-				
HEADQUARTERS AND BRANCHES	Namibia	fontein	hoop	Luderitz	Oshana	ongo	Tsumeb	Walvis Bay	Windhoek	TOTAL
INCOME										
Boarding Fees	-	\$1,660	-	\$230,692	-	\$19,990	\$4,690	\$70,311	\$173,026	\$500,369
Collections and events	-	\$3,275	\$770	-	-	\$34,278	-	-	\$80,383	\$118,706
Penalty		\$1,000	-	-	-	-	-	-	-	\$1,000
Donations	\$260,625	\$30,587	\$4,320	-	\$349,913	\$216,149	\$55,844	\$706,101	\$1,037,368	\$2,660,907
Grants and bequests	-	-	-	-	-	-	-	-	\$1,695,628	\$1,695,628
Interest Received	-	\$632	-	-	-	-	-	\$235	\$82,797	\$83,664
Medical expenses recovered and strays	-	\$300	\$1,350	-	-	-	-	-	\$43,548	\$45,198
Membership Fees	-	-	\$750	\$200	-	\$2,760	-	\$23,817	\$58,983	\$86,510
Microchip and dog tags	-	-	-	-	-	-	-	-	\$6,252	\$6,252
Adoption	-	\$1,350	\$6,050	-	-	\$82,140	\$6,750	\$87,863	\$473,584	\$657,737
Discount received-VET expenses	-	-	-	-	-	-	-	-	\$85	\$85
Other income	-	-	-	-	-	-	-	\$19,957	\$24,304	\$44,261
Dog Food	-	-	-	-	-	-	-	\$887	\$522	\$1,409
Net revenue from pet food	-	-	-	-	-	-	-	-	\$39,513	\$39,513
Other - Pet Food (Hills)	-	-	-	-	-	-	-	-	\$76,154	\$76,154
Petfood - Cost of Sales	-	-	-	-	-	-	-	-	-\$36,641	-\$36,641
Insurance claim recovered	-	-	-	-	-	-	-	-	\$24,519	\$24,519
Total Income	\$260,625	\$38,804	\$13,240	\$230,892	\$349,913	\$355,317	\$67,284	\$909,171	\$3,740,512	\$5,965,758
EXPENDITURE										
Accounting fees	-	-	-	-	-	-	-	\$24,023	\$48,000	\$72,023
Audit Fees	-	-	-	-	-	\$745	\$1,820	\$6,170	\$9,000	\$17,735
Bank Charges	\$727	\$40	\$1,140	\$3,830	\$9,730	\$3,129	-	-	\$32,538	\$51,133
Cleaning and Refreshments		÷	÷ 1,1 10	\$533	\$22		\$31,530	\$2,924	\$37,399	\$72,408
Computer Expenses	\$15,476	-		-		-	-	\$237	-	\$15,713
Depreciation	ψ10,+10					-		\$1,957	\$31,981	\$33,938
Publications				-	\$105	-		\$167	\$39,845	\$40,117
Small events and Tags		-		-	\$22,616	_		φ107	\$14,852	\$37,468
Refund-adoption/ boarding ect.	-	-		-	φ22,010		\$1,240		\$2,957	\$4,197
Insurance	-	-			-		φ1,2 <del>4</del> 0		\$44,362	\$44,362
Licenses and subscriptions	-	-	_	-	-	-	-		\$9,910	\$9,910
	\$1,800	-	-	-	-	-	-	-	\$9,910	\$9,910
Legal fees	φ1,000	\$7,098	- • • • • • • • • • • • • • • • • • • •	\$2,170	\$241,023	\$75,117	\$18,318	\$191,118		\$922,686
Medicines and veterinary services	-	\$7,090	\$6,547	φ2,170	φZ41,0Z3	\$75,117	\$10,310		\$381,296	. ,
Meetings and Consulting	-	-	-	-	-	-	-	\$6,064	-	\$6,064
Advertising & promotion	\$1,096	-	-	-	-	-	-	-	-	\$1,096
Dog Tags	-	-	-	-	-	\$1,830	-	-	-	\$1,830
Motor vehicle repairs and fuel	-	-	-	\$13,263	\$36,669	\$4,745	-	\$15,159	\$80,384	\$150,220
Office expenses	-	-	-	\$352	-	\$18,599	-	-	\$5,509	\$24,460
Pet food	-	\$7,634	\$200	\$15,338	\$22,947	\$23,326	\$528	\$8,682	\$573,708	\$652,362
Repairs and Maintenance	-	\$1,198	-	\$3,495	-	\$33,692	-	\$18,170	\$60,140	\$116,695
Salaries, wages and rations	\$120,000	\$13,293	-	\$97,800	\$80,084	\$178,438	\$30,150	\$339,920	\$2,232,865	\$3,092,550
Security	-	-	-	-	-	-	-	\$63,186	\$5,987	\$69,173
Stationary and printing	-	-	-	\$2,279	\$2,114	-	-	\$3,406	-	\$7,799
Spay campaign and Donation	-	-	-	-	-	\$3,361		\$91	-	\$3,452
Telephone and postage	-	-	-	\$7,603	\$4,693	\$1,179	\$1,762	\$27,519		\$67,311
Transport	-	-	-	-	\$956	-	-	-	\$0	\$956
VAT expense	-	-	-	-	-	-	-	-	\$141,145	\$141,145
Water and electricity	-	-	-	\$2,650	-	\$200	-	\$66,156	\$113,052	\$182,058
Traveling expenses	\$8,827	-	-	-	-	-	-	-	-	\$8,827
Other expenses	-	-	-	-	-	-	-	\$33,182	-	\$702,358
Pet supplies	-	\$900	-	-	\$1,230	\$658	-	\$328	-	\$3,116
Total Expenses	\$147,926	\$30,163	\$7,887	\$149,312	\$422,188	\$345,019	\$85,348	\$808,459	\$3,890,246	\$5,886,547
Surplus / (Deficit) for the year	\$112,699	\$8,641	\$5,353	\$81,580	(\$72,275)	\$10,298	(\$18,064)	\$100,712	(\$149,734)	\$79,211
Accumulated funds at start of FY	-\$6,898		-\$1,373	\$0	\$550,844	\$251,502	\$31,137	\$55,563	\$2,839,952	\$4,036,427
Accumulated funds at end of FY	\$105,801	\$66,058	\$3,980	\$81,580	\$478,570					\$4,115,638

Table 1. Summarized income statement for FY21 for all SPCAs.



### SPCA Windhoek - Five Year Financial Summary

	2021	2020	2019	2018	2017
INCOME	\$3,740,512	\$5,033,644	\$3,692,785	\$4,749,533	\$3,442,551
Adoptions	\$473,584	\$510,813	\$437,652	\$424,680	\$455,353
Boarding Fees Donations,	\$173,026	\$225,830	\$226,517	\$283,270	\$309,193
Events & Grants Membership	\$2,813,379	\$4,040,994	\$2,775,450	\$3,655,293	\$2,378,825
Fees	\$58,983	\$66,987	\$19,500	\$33,300	\$36,000
Other Income	\$221,540	\$189,020	\$233,666	\$352,990	\$263,180
EXPENSES Medicines, Food	\$3,890,246	\$4,426,339	\$4,708,868	\$4,331,898	\$3,788,104
& Vet Expenses Salaries &	\$955,004	\$1,333,772	\$1,662,345	\$1,286,508	\$1,717,802
Wages	\$2,232,865	\$2,298,000	\$2,312,767	\$2,214,451	\$1,358,614
Other Expenses	\$702,377	\$794,567	\$733,756	\$830,939	\$711,688
PROFIT/(LOSS)	(\$149,734)	\$607,305	(\$1,016,083)	\$417,635	(\$345,553)

Table 2. Income and expense summary over five financial years at SPCA Windhoek.

## **Financial Highlights**

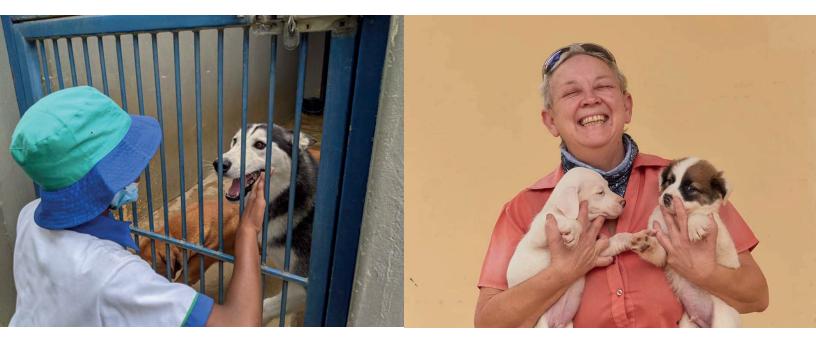
**Total Income** + N\$ 5,965,758

### **Total Expenses** - N\$ 5,886,547

Most Common forms of income come from donations, grants, bequests, adoption fees and boarding

**Biggest expense groups** include veterinary and medical care, pet food and supplies, and salaries and wages





## ANIMAL ACTIVITIES

The mandate of the SPCA is to prevent cruelty to animals. As such, one of our core functions is to provide shelter to animals in need. Whilst the SPCAs work with and respond to calls about many animals ranging from birds and wildlife to livestock and equines, we primarily receive cats, dogs, and other species kept as pets.

For the second year in a row, the SPCAs kept records of animals other than cats and dogs in order to create a more accurate and detailed picture of our work. The 'Others' category includes animals such as rabbits, rats, hamsters, cattle, donkeys, horses, birds, and wildlife. For the purposes of this report, they have been grouped into a single category.

Some SPCAs are contracted by their municipality as the Municipal Impound. Agreements between the SPCAs and their local governments dictate which species they take in, and payment structures for the services provided.

A concerning observation and trend in all of the towns where there is an SPCA branch is the increase in cats, both free-roaming and feral. The teams in Oshana, Otjiwarongo, and Windhoek are struggling with the sentiment by members of the public and/or businesses that feral cats must be caught and taken away or euthanized due to a lack of funding for Trap-Neuter-Return (TNR) programs. Oftentimes, TNR is not supported by those who report feral cats. When funding allows, all SPCAs would like to make further inroads on TNR programs.

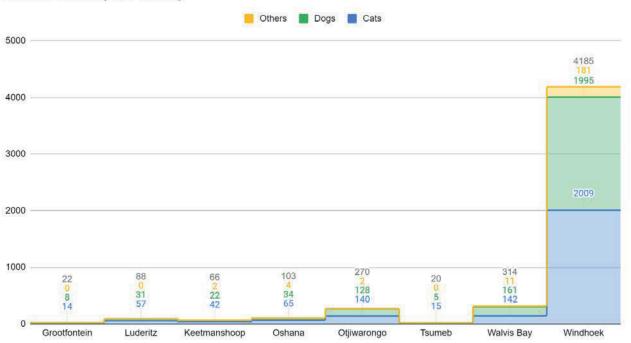
In Grootfontein, our branch representative cites seeing many neglected animals and people who are unable to afford food and health care for their pets.



## Animal Intake

Collectively, the SPCAs rescued over 5,068 animals across the country which is a 12% increase in intake from the previous fiscal year. A total of 83% of those animals were taken in by SPCA Windhoek. The SPCAs in Grootfontein, Luderitz, Otjiwarongo, and Windhoek all recorded an increase in animal intake, whilst Tsumeb and Walvis Bay all recorded a decrease in animal intake. Most notably, the Otjiwarongo team had a 60% increase in animal intake and the Windhoek team had a 13% increase in animal intake.

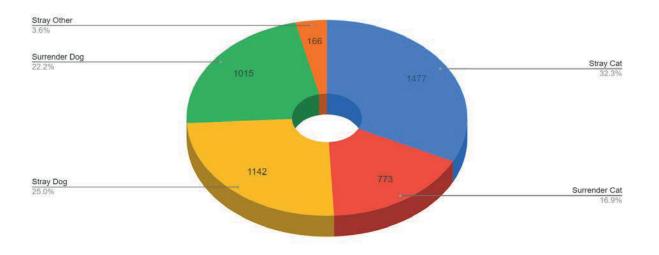
The SPCAs have a variety of ways in which we operate; in Windhoek, we have an open-admission shelter, meaning any animal in need will be taken in; others are limited-admission, meaning they have a maximum capacity of animals they can take in and house at any given time, or may only take in emergency cases; and still others are entirely foster-based. These different models significantly impact the intake capacity of our various branches. The Keetmanshoop team states that the lack of a shelter facility seriously impacts how many animals and species they are able to take in, and ultimately help. The team concludes that they will be able to help so many more animals (dogs in particular) once they have a premise with kennels and catteries. In Windhoek, the team continued to see many rabbits brought in. These animals are often difficult to rehome.



Animal Intake (total 5,068)

Graph 3. Animals taken in by the SPCAs.





#### Animal Species Intake by Stray or Surrender

Graph 4. Breakdown of intake type per species group in FY21. Notice that the intake types for dogs is almost equal between stray and surrendered, whilst the intake number of stray cats is nearly double that of surrendered cats.

A stray animal is an animal without a known owner - either a true stray or a lost animal. Any animal coming in without a signed surrender form is processed as a stray, but the stray-hold policy of each SPCA varies depending on municipal bylaws and internal policies. The stray hold ranges from three to fourteen days.

We have seen an increase in cat intakes in Grootfontein, Luderitz, Otjiwarongo, Walvis Bay, and Windhoek.

The observations are further supported by examining graph 4, which shows nearly double the intake of stray cats compared to surrendered cats. The overpopulation of cats and feral cat colonies has also been reported by the Keetmanshoop and Oshana teams. In June, the SPCA Luderitz responded to a call for help in a cat hoarding situation. There were a total of 25 cats, most undersocialized, and due to the SPCA Luderitz's limited capacity, all cats were successfully transferred to the SPCA Windhoek. Our Walvis Bay team also struggled with receiving high numbers of cats, so much that when they were at 54 cats in January, they had already exceeded their capacity and were unable to take in any new cats until mid-March.

In Windhoek, the team took in 1,479 cats in FY20, and a total of 2,009 cats in FY21 - a 36% increase. The SPCA Otjiwarongo went from taking in 35 cats in FY20, to 140 cats in FY21 - a 300% increase. Other organizations working with cats have also reported a significant increase in the stray





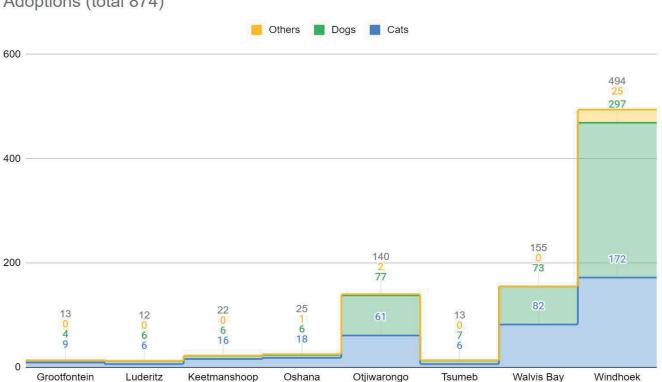
cat population. This issue is likely to continue to worsen, and the SPCA strongly encourages their various towns to invest in TNR. The Otjiwarongo team continues to be concerned about stray dogs in their community and Otjiwarongo, Walvis Bay, and Windhoek have noticed an increase in surrenders due to the COVID-19 pandemic, as people are unable to afford their pets and/or have had to move to smaller and cheaper accomodation that does not allow pets. The Oshana team reports pets being abandoned in buildings and houses as people moved away. During the third COVID-19 wave, the Windhoek team took in several pets from very sick pet owners, or from those who had passed away.

### Adoption

Across the country's SPCAs, a total of 874 animals were adopted and overall adoption rates decreased by a total of 19%. Many of the SPCAs have reported fewer adoptions correlating with COVID-19, the uncertainty it has created, and the effects it has had on people and their finances. The following branches did, however, see an increase in adoption rates; Grootfontein, Luderitz and Otjiwarongo, which has the third highest adoption rate of the SPCAs, saw a 5% increase in adoptions this fiscal year. Unfortunately, three SPCAs saw a decrease in adoptions this year; Tsumeb (-79%), Walvis Bay (-35%), and Windhoek (-14%).

In addition, the Tsumeb team has noticed that many people get their animals through advertisements stating 'free to good homes.' The Oshana team has observed an interest in adoption in their community, but a reluctance to adopt the dogs in their care, which are primarily Africanis or mixed breed dogs. In an effort to encourage adoptions, the Windhoek team hosted three specific adoption drives, each for the duration of a month.





Adoptions (total 874)

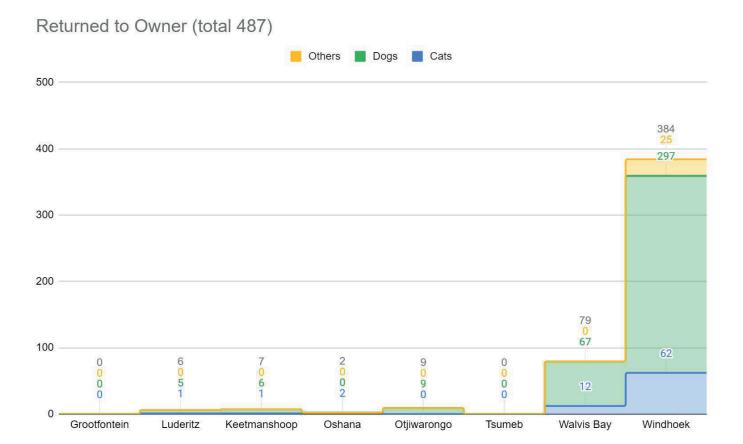
Graph 5. Number of animals adopted across Namibia. including totals.

October 2020 was Adopt A Shelter Dog Month, February 2021 was an adoption drive focusing on the longest shelter residents, and June 2021 was Adopt A Shelter Cat Month. Each month, there were adoption specials and reduced adoption fees on select animals. Across our branches. have tried teams various initiatives to encourage adoption.

## **Returned To Owner**

The Returned To Owner (RTO) category are lost animals who have successfully been reunited with their owners. RTO numbers correlate highly with the admission model of each particular SPCA. An open-admission shelter will have a significantly higher RTO rate than a limited-admission shelter. Collectively, a total of 487 animals were reunited with their owners, of which 384 were RTOs in Windhoek.

A decline in overall RTOs, by -5% from the previous year, is a trend which has slowed, but nonetheless continued. It is possibly due to the prolonged recession exacerbated by the pandemic. Furthermore, the Windhoek team has recorded a 26% decrease in dogs reunited with their owners, but is glad to report a significant increase in cats reunited



Graph 6. Number of animals, including totals, returned to owners across Namibia's SPCAs.

with their guardians, from 29 cats to 62 between the last two fiscal years.

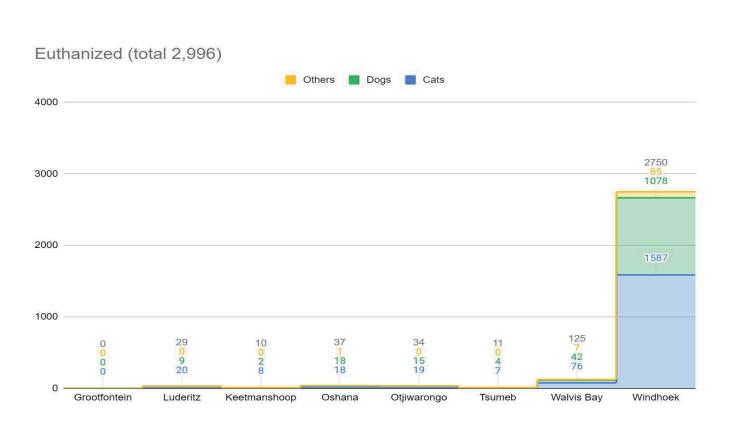
Historically, very few cats had been reunited with their owners. Both the Luderitz and the Walvis Bay team recorded an increase in pets reunited with owners, most notably Walvis Bay by a whole 68%.

### Humane Euthanasia

Staff and committee members in our SPCAs face difficult decisions every day. They need

to triage emergency cases with disease outbreaks, and other veterinary treatments that are required. Other times, aggressive animals are brought in by police authorities or owners who are unable to cope with certain behaviors.

Humane euthanasia decisions are never taken lightly, but are considered a management tool in an open-admission shelter. The SPCAs humanely euthanize animals based on medical and behavioral assessments. With limited fundina. space, resources, and not enough adoptions, difficult decisions must be made to maintain a healthy population in our shelters. We aim to alleviate the suffering of



Graph 7. Number of animals euthanized by major intake groups, including totals.

## **Animal Highlights**

Total Animals Rescued 5,068

Total Animals Adopted 874

## Total Animals Reunited with Their Owners 487

### **Some Species helped** Cats, dogs, rabbits, guinea pigs, meerkat, dassie, jackal, raptors, and small wild birds.



sick or injured animals, and strive to keep confirmed aggressive animals from being released back to the public. The SPCAs make every effort to keep euthanasia rates as low as possible by rehoming or returning as many animals as we can to their homes. Unfortunately, this is not always possible. It is not uncommon for the SPCAs to take in severely ill surrenders or strays. These animals are often so injured or diseased by the time they reach us, that euthanasia is the only humane option.

In Windhoek in particular, the annual number of intakes far exceeds adoptions. Our open-admission policy means that no animal is turned to the streets or left to suffer. This policy also mitigates significant public health risks by reducing animal overpopulation and preventing packs of stray dogs from forming (which would increase the presence of zoonotic diseases, create bite risks for members of the public and potentially spread rabies). Namibia is considered a high-risk rabies country, and thus it is crucial for public health and the safety of the animals in our community that no animal is left on the streets if it can be avoided.

### **Animal Services**

Across the country, there are a total of eight Animal Inspectors, of which three are officially certified; the others work closely with the police to carry out their inspectorate duties. The SPCA in Windhoek has two full-time Animal Inspectors, and a third Animal Inspector performing other duties, certified by the Magistrate in the District of Windhoek. Our two Inspectors work hard throughout the year responding to confiscating animals when complaints, needed, picking up stray and surrendered doina pre-adoption animals. house inspections, and taking animals to and from private veterinary clinics.

Individuals at several of the branches have warrants under the Animal Protection Act of 1962 and they, along with the Windhoek Inspectors, and other representatives, work closely with the police to uphold the law. Offsite activities such as attending complaints, pre-adoption house checks, and picking up strays and surrenders amounted to a total of 2,689 actions nationally.





A couple of notable complaints in Otjiwarongo came from two nearby farms involving land-owners who refused other owners of livestock access to shared watering holes. We were assisted by local police, as well as traditional authorities. An arrest was made by the police of one owner who refused to cooperate. The cases have been dealt with and disputes settled. In February 2021, our Oshana team expanded the team with an Assistant Animal Welfare Inspector. The Oshana team reports significant lack of animal welfare knowledge and the humane treatment of animals, but also positively reports an observed increase in knowledge around animal welfare just over the last two fiscal years. This is likely the direct result of their resilience and hard work in engaging members of their community



## **Animal Services and Inspectorate Highlights**

Total Animals Complaints Attended + 453 .Total Stray Animals Collected 919

Pre-Adoption House Checks + 565 Total Surrendered Animals Collected 752





### Animal Health

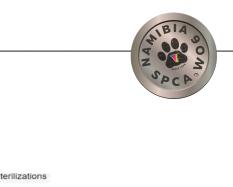
All of the SPCAs receive animals in need of medical help, and we see it as our duty to provide veterinary care.

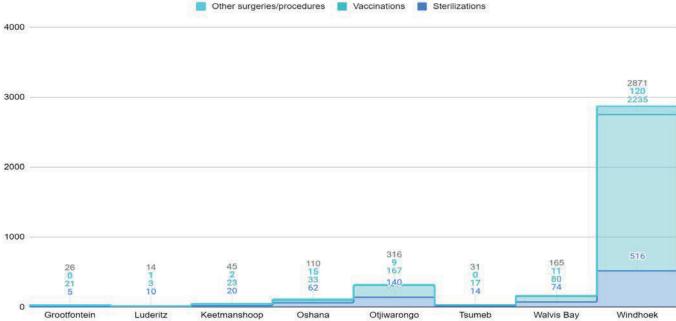
The SPCAs in Windhoek and Oshana have veterinarians on their teams. Our veterinarians have the formidable task of ensuring the health of the many animals that their SPCAs receive. In Windhoek. there can be anywhere from 250 to 400 animals in our care at any given time, and with over 4,000 animals coming in annually, the Windhoek-based veterinarian stays busy caring for in-house patients only. In Oshana, the team reports that many animals are so neglected due to injuries and disease that many die in their homes without ever seeing a veterinarian.

Some branches work with their local veterinarian, while others face challenges in accessing veterinary care, ranging from financial constraints to distance. Notably, the SPCA in Luderitz and their community

have no resident veterinarian. However, Windhoek Animal Hospital has an ad-hoc veterinary clinic on the SPCA Luderitz premises, and their visits every 2-3 months provide some relief and consistent access to care. However, the need for a resident veterinarian or more frequent visits is crucial for the continued and improved health of the animals in the community, especially when pertaining to emergency cases and injuries. In an effort to assist the SPCA Luderitz branch, the SPCA Windhoek veterinarian traveled to Luderitz in April 2021. She provided assessment, training, protocol instructions, performed seventeen physical examinations and sterilized seven animals.

Whilst the Otjiwarongo team does not have an in-house veterinarian and mostly make use of the Omaruru state veterinarian, the staff have a clearly laid-out health protocol which includes physical examination upon intake. de-parasitical treatments. vaccination schedule per veterinarian weeklv instructions. and temperature checks. However, they continue to receive





#### Veterinary and Medical Treatments Provided (total 3,578)

Graph 8. Medical procedures, sterilizations and vaccinations completed by a veterinarian for the SPCA animals across Namibia.

many dogs with Canine Transmissible Venereal Tumor (TVT). In Windhoek, TVT cases went up from 20 last year to 59 this year. Unfortunately, both the Otjiwarongo and Windhoek teams have had problems importing *vincristine*, the drug needed to treat TVT, so more infected dogs were euthanized.

Many of the SPCAs express the need and desire to provide more sterilizations and TNRs to members of the public. Unfortunately, lack of funds often hinders such initiatives. In Oshana, they received a N\$40,000.00 donation specifically towards a Pet Sterilization Campaign which aims to provide spay or neuter to pet owners who cannot afford the service.

Our shelter veterinarian notes that sterilizations went down from 559 to 516 this year and suspects this may be due to the decrease in adoptions, likely due to the pandemic. Distemper cases increased from 10 last year to 88 this year. However, during this year, we began purchasing snap tests for Distemper and could thus identify more cases.

There was a decline in tick-bite fever cases from 87 treated last year to 41 this year. In hindsight, there may have been some distemper cases missed in the previous year, as the two diseases present similarly in the acute phase. Hence, before we started actively testing for distemper, some cases may have simply been treated as tick-bite fever. Unfortunately, Upper Respiratory Infections (URIs, also known as



## Vet and Med Highlights

Total Vaccinations Administered + 2,579

> Total Animals Sterilized + 841

## .Total Animals Given Special Treatment/Surgeries + 158

Surgical highlights Fixing of broken legs by surgery, amputation, porcupine quill removal, small exotic animal spay/neuter (rats and hamsters)

'snuffles') in cats increased drastically; this is most likely linked to the fact that we received more cats as well. Overcrowding in kennels causes stress in cats, thus lowering their immune response.

The SPCA in Windhoek has been working closely with the UNiversity of Namibia (UNAM) School of Veterinary Medicine, and in September 2021, signed an official Memorandum of Understanding (MOU). The partnership provides students with the practical experience they need and select veterinary services free of charge to the animals at the SPCA. Every year, the final year students do a one-week rotation with our resident veterinarian, giving them an opportunity to learn about shelter medicine, animal health in large animal populations, and animal welfare. We hope this experience will impact their future careers

and philosophies around animal welfare and charitable work. Under the guidance of their professors, the UNAM students also perform many spays and neuters free of charge, and take on cases requiring x-rays or more thorough medical workups.

The SPCA Windhoek team has an initiative called Dixie's Fund, a fund dedicated to ordinary and extraordinary medical treatments for animals in our care. This fiscal year, FNB generously donated N\$100,000.00 towards this fund. This has enabled us to make a positive change in many animals' lives.





## OTHER ACTIVITIES

The SPCAs are largely consumed with daily operational and emergency activities, often with limited manpower or funds left over for other programs or new initiatives. The animals in our care often dictate our activities. which include: day-to-day medicating and feeding, cleaning, surgeries (by staff veterinarian or transport of such animals to the veterinarian of choice at emergency branches). response, investigating complaints, collaborating with other organizations, responding to phone calls, emails and Facebook messages, planning events. campaigns, and fundraisers, the many administrative tasks required to run an organization, and much more. However, our headquarters and its branches value operational and program development and improvement. We strive to constantly progress through training, keeping up with best practices, and supporting one another.

## Branch Visits and Work

The SPCAs are stronger as an organization because we work together. By having SPCAs around the country with committee members. branch representatives, and employees, we can collectively do more for more animals. We share knowledge, ideas. and help support and guide each other. In order to create a strong foundation and foster communication, the SPCA Namibia Chairperson. senior management at headquarters, and all of the branch representatives meet quarterly via Zoom.

This year's branch visits were difficult to schedule due to COVID-19 lockdowns and other work in between. Several scheduled visits had to be cancelled and/or postponed



into the next fiscal year. However, two shorter visits were made to the Keetmanshoop branch and two three and four day visits were made to the Luderitz branch - once to assist with veterinary care and once for their Branch AGM and to orient the new branch committee.

For the first year, the many SPCAs joined forces in both fundraising initiatives and adoption drives. Several branches participated in a Virtual Run with great success in fundraising. Several branches took part in the 'Clear the Shelter' event, an adoption drive first hosted by SPCA Windhoek in 2019. The headquarters provided marketing materials for all participating branches and a mutual date was agreed upon. Unfortunately, due to changing COVID-19 restrictions, several branches had to postpone until next fiscal year. Both Tsumeb and Walvis Bay held the event, welcoming extra visitors and potential adopters.

### Members

The members of the SPCA are our lifeline. Without members, our organization would cease to exist. As such, they are incredibly important to the SPCA's mission to provide care for the animals who need us the most.

In Windhoek, we have seen the concerning trend of a decline in members. From July 2020 to June 2021, we went from 307 members to 264 - a 14% decrease in active members. Many of our other branches also struggle with retaining and bringing on new members. However, Luderitz went from having no active members to about 20 new members in May 2021.

### Governance

The SPCA team has put considerable efforts into formalizing aspects of the SPCA, both at headquarters and at the branch level. In an effort to do so, the committee and management are creating handbooks to provide guidance for anyone from employees to volunteers.

Furthermore, significant efforts have been made to amend the Constitution. Several efforts and much good work has been done by previous committees and management, and a strong draft has been circulated for quite some time. The Ministry of Health and Social Services (MOHSS) has very strict procedures for amending a Constitution. Although previous attempts to update the Constitution have been made, because these procedures were not completely adhered to at the time, the Amended Constitution of 1967 has to this day remained the only one recognized by the MOHSS. This fifty-four year old document was vastly outdated and in dire need of amendment. The SPCA team aims to table the Draft Constitution at the 2021 Annual General Meeting.

In addition, the team worked hard to secure the SPCA trademark and register the name, abbreviation, and logo. This process was more complicated than initially expected, as the National Council of SPCAs in South Africa still held the SPCA trademark in Namibia. After nearly a year of effort, and thanks to the associates at H.D. Bossau &



Co., the application and certification was completed this fiscal year.

## Community Outreach

In Otjiwarongo, we conducted a rabies vaccination day with the help of several other institutions. We vaccinated, dewormed and dipped more than 200 animals. All animals were seen by one of our local private vets and, for the most part, all were in good condition. We did notice a concerning lack of knowledge surrounding animal care and ownership. Most dogs were poorly socialized to people, and guardians were unaware of illnesses like TVT and the importance of sterilization. Many confessed that although they do not want their dogs to breed, they lack the funds for sterilization.

Regarding most of the complaints received in Tsumeb, the team highlights trying to educate the owners first before taking further action. It was confirmed through follow-ups that the majority of owners listened and improved the care and welfare of their animals.

Whilst immediate action or official charges are sometimes warranted, often education is key. Many times, improper animal care is simply the result of a lack of experience and education. We strive to be a reliable and welcoming resource for pet owners in order to assist more animals and prevent or alleviate suffering.

### Humane Education

The SPCA believes that the youth of today are the guardians of animals in the future. During a normal year, the SPCAs visit schools and invite children to tour our shelters to learn about compassion toward animals and responsible pet ownership. However, 2020 and 2021 have been anything but normal. Due to the COVID-19 pandemic, children and their education have been significantly affected with lockdowns, school breaks, and an overall decrease in school hours. There have simply not been





the same kind of opportunities to provide humane education through school visits and shelter tours.

However, the SPCAs are making significant efforts to expand our Humane Education Programs to be able to reach many more children and schools, and to encourage responsible pet ownership in adults. In January 2020, the SPCA in Windhoek was awarded a grant by SPANA to create a holistic humane education booklet for children, a poster illustrating the proper care of working animals (namely donkeys), and a curriculum (still in the works) to use in educational outreach for 2.000 children in underserved communities. Due to COVID-19, educational outreach has come to a halt, but we look forward to embarking on this activity in the new year. The booklet was completed this fiscal year after working closely with Pollination Publishers; 2000 copies have been printed. It has beautiful illustrations and notes for further discussion both at home and in school. A poster with a simple graphic guide of working animal welfare was created; 2,000 copies have been printed which will be distributed to children, working animal owners and caretakers, and state veterinary clinics.

## Volunteer Program

The volunteer programs at our SPCAs are a vital part of our work. Thanks to our volunteers, we are able to do more for animals in need. Many of the SPCAs rely heavily on committee members for not only high level policy work, but also for day-to-day operations (at the smaller branches). Our volunteers are sometimes at

the core of our operations and routinely complete tasks that better our organization, from cleaning kennels to transporting and socializing animals, graphic designing, administrative tasks, facilitating events and fundraising.

In Keetmanshoop, 7 individuals recently started volunteering for the SPCA. Some provide foster care for cats or dogs, others take care of animals housed at the State Veterinarian's premises, and all of them assist during fundraising events.

Some of our smaller SPCAs struggle to enroll and retain volunteers, yet they remain hopeful that members of their communities will become involved.

# Events, Fundraising and Grants

There is no doubt that the COVID-19 pandemic affected businesses and organizations like the SPCA everywhere, and had a direct impact on fundraising. During lockdowns, indoor events were not an option, and even out of lockdown, there were restrictions on the number of people permitted at gatherings. Sponsors, who during a normal year would be happy to sponsor events, projects or programs, often cited that they simply did not have the budget to do so. It forced us to get creative, exploring new ways to raise money and was, without a doubt, a difficult fundraising climate.

In Windhoek, the team held one in-person event in the fiscal year; a Yard Sale. The





team also hosted several online fundraisers; a calendar contest, a Dixie's Fund drive, a Christmas for Critters shoe box drive, a virtual auction, a Wish List to Santa for the holidays, a Membership Drive and a Match Your Donation Challenge to raise funds to build much-needed cat intake cages. The team successfully applied for grant funding towards this project and construction will commence in the new fiscal vear. Additionally, the team wrote and submitted a total of 8 grant funding applications toward both operational expenses and project-based initiatives.

Both Walvis Bay and Windhoek offer merchandise for sale in their shelters. In December 2020, the Windhoek team became a retailer for Hill's (internationally recognized cat and dog food company) and is now able to sell prescription diets, as we have a registered veterinary clinic. We also started offering pet microchipping at our clinic in an effort to successfully reunite more pets with their owners. An important part of covering expenses is the municipal agreement several of the branches have in their towns. In Walvis Bay, the municipality increased the pound rate per animal from N\$39 per day to N\$51 per day (maximum of 3 days). This is the first increase in 3 years, effective March 2021. In Windhoek, the municipal grant of N\$140,000.00 was approved, but will not be paid until the next fiscal year. It covers just about 10% of dog impound services provided to the City of Windhoek.

Many of our SPCAs opted to refrain from in-person fundraising altogether or to have outdoor events only, whilst adhering to government restrictions, to keep our teams and our communities safe.

### Workshop

The SPCA Namibia hosted the first virtual workshop for employees and committee members at headquarters and branches. The workshop lasted one and a half days, and both local and international speakers presented. Topics ranged from capacity of



care in shelters to dog behavior and enrichment, humane education, best social media strategies and animal health in shelters. We also had roundtable discussions about adoptions and foster programs. is impossible to ensure the welfare of these animals, who spend weeks at sea only to be slaughtered on arrival. The proposed project caused a public outcry, and we have been informed that it has been suspended and hope it will be discarded.

## Livestock Matters

In August 2020, the SPCA received notice of a proposed project; 'Import of livestock from South Africa and Botswana, transit through Namibia, for live export by sea to the Middle East' by TradePort. The SPCA sought expert input from various relevant organizations around the world, and crafted a comprehensive and science-based response and position statement on the matter. The trade is marred by animal cruelty and the SPCA strongly opposes it. It

## Communication

The SPCA Namibia and Windhoek team has very good relationships with HitRadio, Kosmos, and Radiowave, and we are often featured on these channels. The headquarters team sends out regular notifications to various media entities and has received great support and coverage, not only on the radio channels, but also through Namibia Media Holdings.

## **Communication and Media Highlights**

# Radio and Newspaper Interviews and Features

+ 127

Notices, Newsletters, and Press-releases + 94 Featured on Average On average featured in media two-three times per week

### **Hot Topics**

Animal welfare, animal care tips, PSAs, adoption promotions, campaigns and more



Early in the new year, SPCA Namibia embarked on a collaboration with Radiowave for a monthly segment called 'Mission PAWsible,' which covers topics ranging from animal care of different species to how to greet a strange dog. The initiative will increase to weekly segments in the new fiscal year.

The Oshana team has aired radio awareness segments in the northern regions, bringing attention to the Five Freedoms and appropriate care, health, and diet of animals.

### **Building and Maintenance**

Currently, all branches but Grootfontein, Keetmanshoop and Oshana have an official animal shelter and/or a municipal property from which they can operate. For those that do not have a shelter, it has hindered their growth and capacity to take in animals. Keetmanshoop is working to secure a property from which they can operate and support their municipality in controlling the stray animal population. The Oshana team has a property on which they can build, but construction has not yet commenced due to limited funds. All existing SPCAs with animal shelters have run-down facilities, often requiring constant maintenance and in dire need of renovations. The team in Tsumeb states that their shelter facilities need a lot of maintenance and renovations, but that they do not have funds to invest in their buildings. Their existing funds are quickly depleted to purchase pet food and pay for veterinary expenses.

Both Walvis Bay and Windhoek have been able to conduct a moderate proportion of renovations and work needed on their facilities in the last fiscal year. The Walvis Bay team renovated their cat rooms and covered some of their dog kennels with shade netting. They also sandblasted, primed and repainted their 44 kennel gates. In Windhoek, the team participated in a Neopaint competition and were awarded in-kind paint supplies to paint the exterior of major buildings. The repainting and repairing of broken walls was completed in November 2020 as the kick-off for 'Project PAWlift', a much needed initiative to renovate our shelter. In this spirit, we also repainted, rearranged, and got new signage for our front office in an effort to tidy up the area and make it more inviting. Our





mummary kennels, where we keep smaller animals such as rabbits and guinea pigs, were very run down. Thanks to an incredibly generous donor, the kennels were renovated and thanks to a sponsored account with Megabuild, we were able to give the kennel walls and gates a fresh coat of paint. Another generous donor sponsored the renovation of the dog yards in Lafrenz 1, 2 and 3, with final upgrades to take place in the new fiscal year.

### Vehicles

Somel of the SPCA branches have official vehicles, either their own or generously sponsored; several are in great need of repairs and/or replacement. In Windhoek, our three vehicles are constantly running,

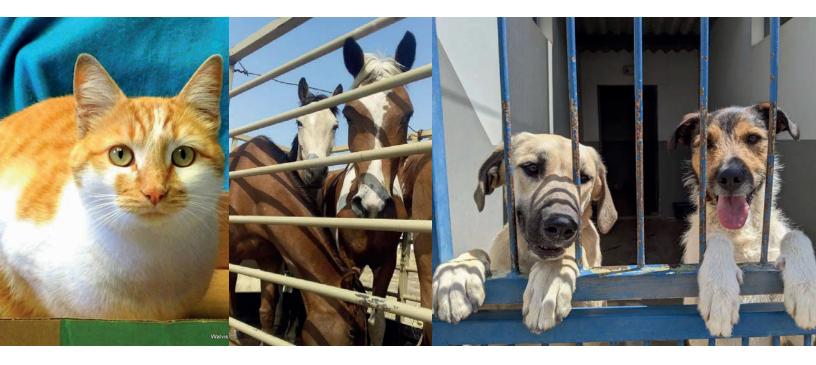
and the many kilometers and their years are starting to become evident, with a number of repairs in this past year. Currently, Autohaus Windhoek is generously sponsoring an Amarok.

Indongo Toyota is a wonderful supporter of several SPCAs, and has sponsored a vehicle and servicing for our branches in Oshana, Otjiwarongo, and Walvis Bay. Several years ago, they also donated a vehicle to the Windhoek team.

Others, such as Grootfontein, Keetmanshoop, Luderitz, and Tsumeb utilize private vehicles. All four branches are in need of company vehicles.







## THE YEAR AHEAD

The animal welfare and animal sheltering field is constantly evolving, and we see it as our responsibility to keep learning and advancing ourselves and our community and to constantly improve our programs, projects, and facilities in order to best serve the animals who need us. We have lots of ideas and initiatives in mind, but sometimes lack humanpower and/or funds and resources to bring them to fruition. With that being said, our teams use their wit and grit to find solutions to better the organization and improve the work we do.

# Adoption and Creative Solutions

With the decrease in adoptions that many of our teams have witnessed this fiscal year,

we all hope and plan to increase adoption rates again so that more pets can meet their matches and have a second chance in life. We want to ensure that the pets get along well with their new two-legged and four-legged family members.

The Luderitz branch plans to initiate a fostering program to help animals who would thrive outside of the shelter. In addition, they aim to start a TNR program for feral cats in their community.

## Working Animal Welfare Project

After months of discussions, work, and grant writing, SPANA officially awarded SPCA Namibia partnership and a three year grant award. In developing the Working Animal Welfare Project, detailed



deliverables and activities have been outlined and the SPCA plans to employ a part-time Veterinarian & Project Coordinator to facilitate the project. The project will have three cornerstones; Veterinary Services, Community Outreach. and Humane Education. The target areas will be north, south, and northeast of Windhoek in rural areas where veterinarians often are far and few between. We will mainly focus on donkeys, but will also care for horses and mules as we aim to reach as many as 500 working animals in a year.

## SHELTER FACILITIES

The Windhoek team successfully raised about N\$85,000 in April 2021 to renovate the cat intake section. Unfortunately, from obtaining the initial quote to when the funds were raised, steel prices and other relevant expenses significantly increased. Further quotes were obtained, and ultimately the team will be able to build 43 new cat cages in the new year so that each cat/litter can stay in a separate safe space until they have had an opportunity to de-stress and receive their first vaccines. This effort is aimed at reducing stress on incoming cats and mitigating the spread of disease in our current communal cat intake enclosures.

In Luderitz, our team is planning major renovations and expansions to better serve the animals in their care, both healthwise and behaviorally. The team will proceed with these renovations and expansions in several phases. In Grootfontein, the team plans to build kennels, as their current facilities are inadequate in separating dogs from each other. The Tsumeb team hopes to give their kennels a fresh coat of paint and to improve their cat enclosures.

## ANIMAL SERVICES

Some of the SPCAs have strong municipal agreements and support, while others struggle to get compensated for the services they provide to their municipality. Some have no official agreements with their municipalities. Notably, both Keetmanshoop and Luderitz are in the process of negotiating a workable arrangement for their SPCAs to provide impound services to their towns.

## FUNDRAISING AND CAMPAIGNS

With many, if not all, of the SPCAs struggling with fundraising and time constraints. the SPCA Namibia. in collaboration with the branches, will launch and carry out joint and national fundraising events, adoption drives, and awareness campaigns. We must all think creatively about how to raise much needed funds for our SPCAs, by exploring new initiatives and thinking outside the box.



## GOVERNANCE

One major purpose of our headquarters is to provide support and guidance to the branches. A significant way to achieve this is by decreasing their administrative burden. By developing handbooks, manuals, policies, and position statements, we hope to streamline our operations, better retain information and decisions, and to make it easier for relevant parties to navigate the organization.

# THANK YOU

The SPCA exists because our members care about animals who are in need; and our members have supported our vision since 1949. We often say that not everyone can do everything, but everyone can do something, be it joining as a member, adopting a pet, picking up a stray animal, reporting a cruelty complaint, spreading the word about our events and initiatives, donating, using our boarding facilities, buying pet food from our shop, educating those around them, sterilizing the neighbor's pet (with permission of course), or volunteering their time. By supporting us in these ways, you are directly affecting the lives of animals in need.

You might be familiar with 'A voice for the voiceless,' but perhaps these animals have a voice, and we just need to listen.

From all of us, to all of you, a heartfelt thank you for being there for our furred, scaled, and feathered friends.





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- •
- Laura Alvarey, Secretary, SPCA Namibia-Windhoek

#### **Report Resources:**

- SPCA Namibia Grootfontein Branch -Annual Report of Activities FY21
- SPCA Namibia Keetmanshoop Branch -Annual Report of Activities FY21
- SPCA Namibia Luderitz Branch Annual Report of Activities FY21
- SPCA Oshana Branch Monthly Reports (December 2020 - April 2021)
- SPCA Namibia Otjiwarongo Branch -Annual Report of Activities FY21
- SPCA Namibia Tsumeb Branch Annual Report of Activities FY21

 SPCA Namibia – Walvis Bay Branch -Annual Report of Activities FY21

#### **Disclaimers:**

- The SPCA Luderitz Branch's animal figures and activities are incomplete. Data from July 2020 and October 2020 have not been captured, and data from April 2021 has only been partially captured due to a handover.
- The SPCA Oshana Branch's data and contributions are incomplete. Data from July-November 2020 and May-June 2021 have not been captured in this report.
  - Oshana did not record Inspectorate activities.

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